

Muhammad Zeeshan Basheer

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Summary

Professional and reliable driver with 6 years of experience in the transportation industry. Successfully provided safe, efficient, and customer-focused driving services, including 4 years with Uber and Careem and 2 years as a taxi driver with Union Taxi in Sharjah. Well-versed in city routes, traffic regulations, and customer service best practices. Strong ability to ensure passenger safety, maintain vehicle upkeep, and deliver a smooth and comfortable ride. Committed to punctuality, professionalism, and providing excellent service to passengers.

Education

HIGH SCHOOL DEPLOMA

- I.C.S

Skills & Abilities

- ✓ **Professional Driving & Navigation** – Expert in city routes, GPS navigation, and traffic laws.
- ✓ **Customer Service Excellence** – Strong communication and problem-solving skills to ensure passenger satisfaction.
- ✓ **Defensive & Safe Driving** – Well-versed in road safety regulations and defensive driving techniques.
- ✓ **Time & Route Management** – Efficient trip planning to optimize travel time and avoid delays.
- ✓ **Vehicle Inspection & Maintenance** – Knowledge of basic troubleshooting, upkeep, and reporting mechanical issues.
- ✓ **Payment Processing** – Proficient in handling cash, card transactions, and app-based payments.
- ✓ **Multilingual Communication** – Ability to communicate effectively with passengers of diverse backgrounds.
- ✓ **Traffic & Emergency Handling** – Quick decision-making in high-pressure situations for passenger safety.

Experience

TAXI CAB DRIVER | UNION TAXI SHARJAH | 2023 - CURRENT

- Arrived on time to customer appointments.
- Upheld high standards of cleanliness, sanitation, and service.
- Executed precise navigation using GPS systems to optimize routes and minimize travel time.
- Developed strong knowledge of local geography, landmarks, and attractions to provide exceptional service to tourists.

CAB DRIVER | UBER, CAREEM | KSA 2016 - 2020

- Managed time effectively to ensure punctual pick-ups and drop-offs for all scheduled appointments.
- Improved customer satisfaction by providing timely and efficient transportation services.
- Assisted passengers with luggage and personal belongings, providing exceptional customer service.
- Delivered superior customer service by addressing any concerns or complaints promptly and professionally.
- Developed strong relationships with repeat clients, fostering loyalty and trust in services provided.