

Mohamed Yousef

Captain Waiter

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Dubai



EXPERIENCE

Captain Waiter

Barns Restaurant

03/2023 - Present Dubai, UAE

- Delivering high-quality service in a fast-paced environment
- Collaborating with kitchen staff to ensure accurate and timely orders
- Use and handle all delivery applications and contact with account manager
- Work in POS system
- Manage product with all suppliers

Captain Waiter

Santa Lucia group

06/2021 - 02/2023 Egypt

- Led a team to ensure seamless operations and customer satisfaction
- Improved guest satisfaction through enhanced service delivery

Waiter

Sharming inn hotel

06/2020 - 06/2021 Sharm Al sheikh

- Helping the staff, speeding up the delivery of orders, and communicating with the kitchen
- Delivering high-quality service in a fast-paced environment

Waiter

Olive island Restaurant

08/2019 - 06/2020 Egypt

- Assisted in the development of new menu items and promotional strategies
- Helping the staff, speeding up the delivery of orders, and communicating with the kitchen

EDUCATION

Bachelor of Architecture Engineering

BHI Academy

01/2016 - 01/2021 Egypt

SUMMARY

Waiter Experienced hospitality professional specializing in guest satisfaction, food safety, and team management,

LANGUAGES

Arabic
Native



English
Proficient

